

How to use TOTP (Time-based One-time Password)

Using Google Authenticator tool

* You may use TOTP if you are facing difficulty in receiving OTP SMS due to poor network.

Visit: <https://app.e-mudhra.com>

The screenshot shows the eMudhra eSign login interface. On the left, a blue sidebar contains the 'emudhra eSign' logo, the heading 'INDIVIDUALS', and four bullet points: 'Quick Registration using PAN KYC, Aadhaar KYC, Bank KYC', 'Digital Signature without carrying any Hardware token', 'Hassle-free account and transaction management', and 'Supported by most popular platforms'. Below this is a 'Download eSign App' section with icons for Windows, Mac, Android, and iPhone, and a copyright notice '© eMudhra. All Rights Reserved.'.

The main content area is titled 'Login to eSign' with the subtitle 'Authenticate using eSign account'. It features a form for mobile login with a dropdown for country code (set to +91), a 'Mobile Number' input field, and radio buttons for 'SMS OTP' (selected) and 'T-OTP'. Below the number field is an 'OTP' input field and a 'Get OTP' button. A large blue 'LOGIN' button is positioned below the form. An 'OR' separator is followed by a blue link 'Login with Username & PIN'. At the bottom, there is a link 'Don't have an account yet? Enrol Now' and a footer note: 'Protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.'

Two red annotations are present: one pointing to the mobile number field with the text 'If you don't have any personal eMudhra eSign account, then you can login your Mobile & OTP', and another pointing to the 'Login with Username & PIN' link with the text 'If you hold different personal eMudhra eSign account, then pls login with Username provided by MSEDCL & eSign PIN'.

If you don't have any personal eMudhra eSign account, then you can login your Mobile & OTP

Login to eSign

Authenticate using eSign account

+91 ▾ Mobile Number

SMS OTP T-OTP

OTP

OR

[Login with Username & PIN](#)

Don't have an account yet? [Enrol Now](#)

Protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

If you hold different personal eMudhra eSign account, then pls login with Username provided by MSEDCL & eSign PIN

Login with your eMudhra credentials

(If Logging with username & PIN)

The screenshot shows the eMudhra eSign login interface. On the left, a blue sidebar contains the eMudhra eSign logo, the heading 'INDIVIDUALS', a list of four features with checkmarks, and a 'Download eSign App' section with icons for Windows, Mac, Android, and iPhone. The main content area is white and contains the 'Login to eSign' form. The form includes a 'Username' field, a 'PIN' field with a toggle for visibility, radio buttons for 'SMS OTP' (selected) and 'T-OTP', an 'OTP' input field, and a 'Get OTP' button. A large blue 'LOGIN' button is at the bottom of the form. Below the form, there is an 'OR' separator and a link for 'Login with Mobile & OTP'. At the bottom, there are links for 'Enrol Now', 'Forgot Username?', 'Forgot PIN?', and 'Generate Username and PIN', along with a footer about reCAPTCHA and privacy policy.

i. Enter your eMudhra username & PIN (used for eSign)

ii. Click Get OTP

iii. Click Login after entering OTP

Go to View Profile tab

The screenshot shows the emudhra eSign dashboard. At the top left, the logo "emudhra eSign" is displayed. The top right corner features a "Manage Organization" button and a user profile for "MAHARASHTRA ... HASEEB KHAN". The main content area includes a welcome message for "HASEEB KHAN" with a "Start Signing" button and two status indicators: "Go Paperless." and "Sign PDF files Instantly.". Below this is a section for "eMudhra KYC based eSign" with a "KYC Status: Verified" indicator. At the bottom, there is a section for downloading the eSign app for Windows, Mac, Android, and iPhone. A red arrow points from the "Go to View Profile tab" text to the "Profile Settings" menu item in the left sidebar.

Dashboard

- eSign Transactions
- Manage DSC
- Subscription Details
- Document Signing
 - New Signature
- Signed by Me
- Received Documents
- Shared Documents
- Account Settings
 - Profile Settings
 - Registered Devices
 - Subscriber Agreement

Welcome
HASEEB KHAN
Go Paperless. Sign PDF files Instantly.

Start Signing

eMudhra KYC based eSign
eMudhra KYC based eSign helps you to perform one time KYC to eSign with an Username + PIN + OTP. KYC Status: **Verified**

Download eSign App
Manage all your eSign accounts anywhere, anytime...

Windows Mac Android iPhone

© eMudhra. All Rights Reserved.

Click enable T-OTP



My Profile



HASEEB KHAN

hakhan@mahadiscom.in

Gender
MALE

Date of Birth
[REDACTED]

Mobile
[REDACTED]

PAN
[REDACTED]

Username
[REDACTED]
Employee ID
[REDACTED]

Organization Information

Organization Name **MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD**
Organization Unit Name Authorized Signatory
Address PRAKASHGAD, PLOT G-9, A.K. MARG, BANDRA (EAST), MUMBAI, ,
MAHARASHTRA, 400051

Quick Actions

> Change PIN

> Enable T-OTP ?

> Settings

- Dashboard
- Upload & eSign
- eSign Transactions
- Subscription Details
- DSC Details

Self Service

- View Profile
- Registered Devices
- Subscriber Agreement

Pop-up will appear for T-OTP

sign.e-mudhra.com/UI/changePin.jsp


Enable T-OTP

Steps to enable T-OTP

1. Download the T-OTP Authenticator App(preferably google authenticator) and install the App on your mobile.
2. Scan the QR code with the Authenticator App.
3. App will validate and display the T-OTP.
4. Enter the T-OTP and click on proceed.

Note: Please ensure that your mobile time matches with your time zone.


T-OTP Authentication



Scan through your Authentication App

Enter T-OTP Proceed

My Profile



Username
Employee ID

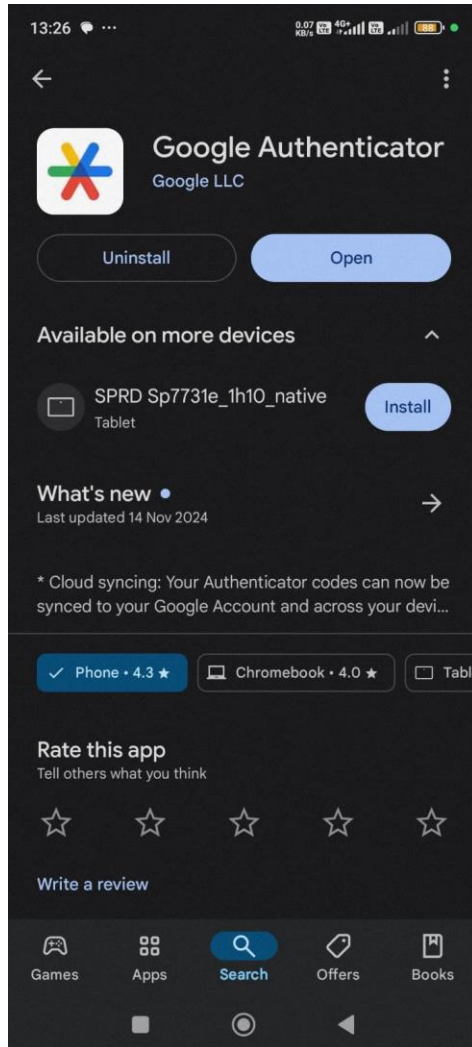
Organization Information

PLEASE STAY ON THIS PAGE

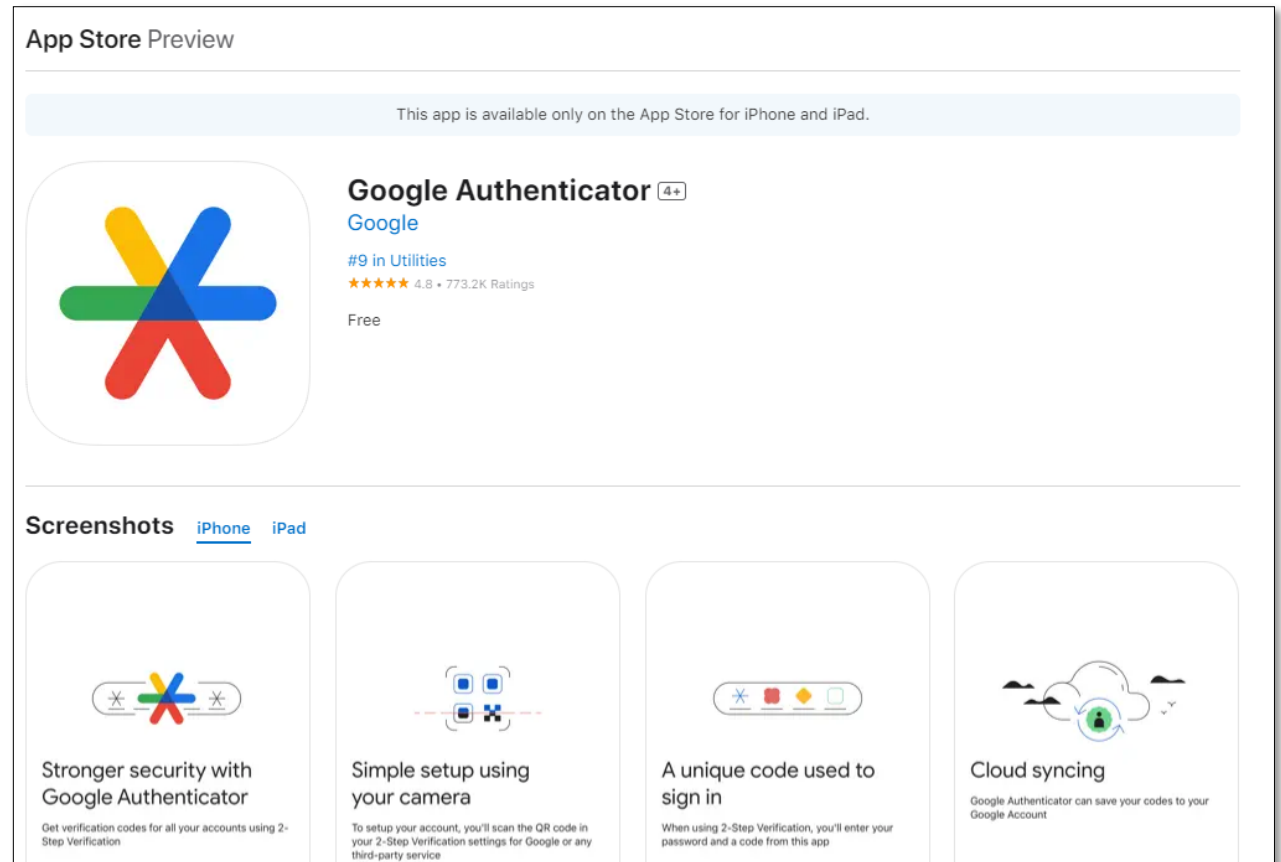
OPEN YOUR SMARTPHONE

Install Google Authenticator app in your mobile phone from Google Play Store or iOS App Store

Google Play Store



iOS App Store

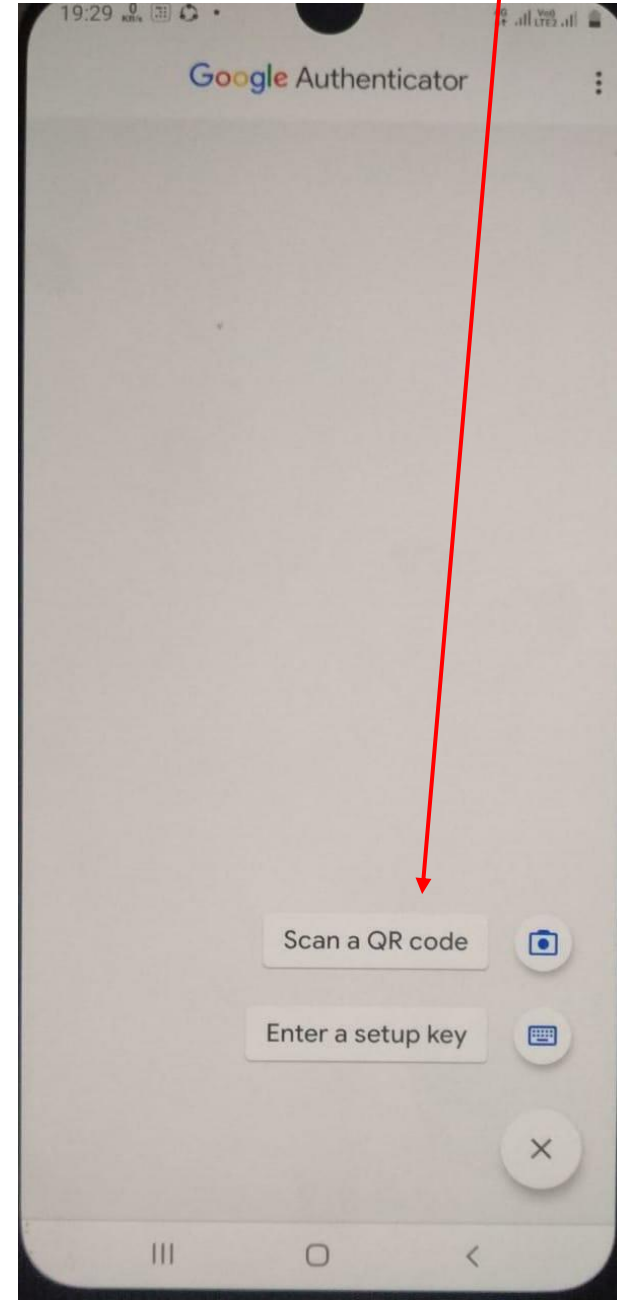


Open Google Authenticator App



Click Add Sign

Click Scan a QR Code

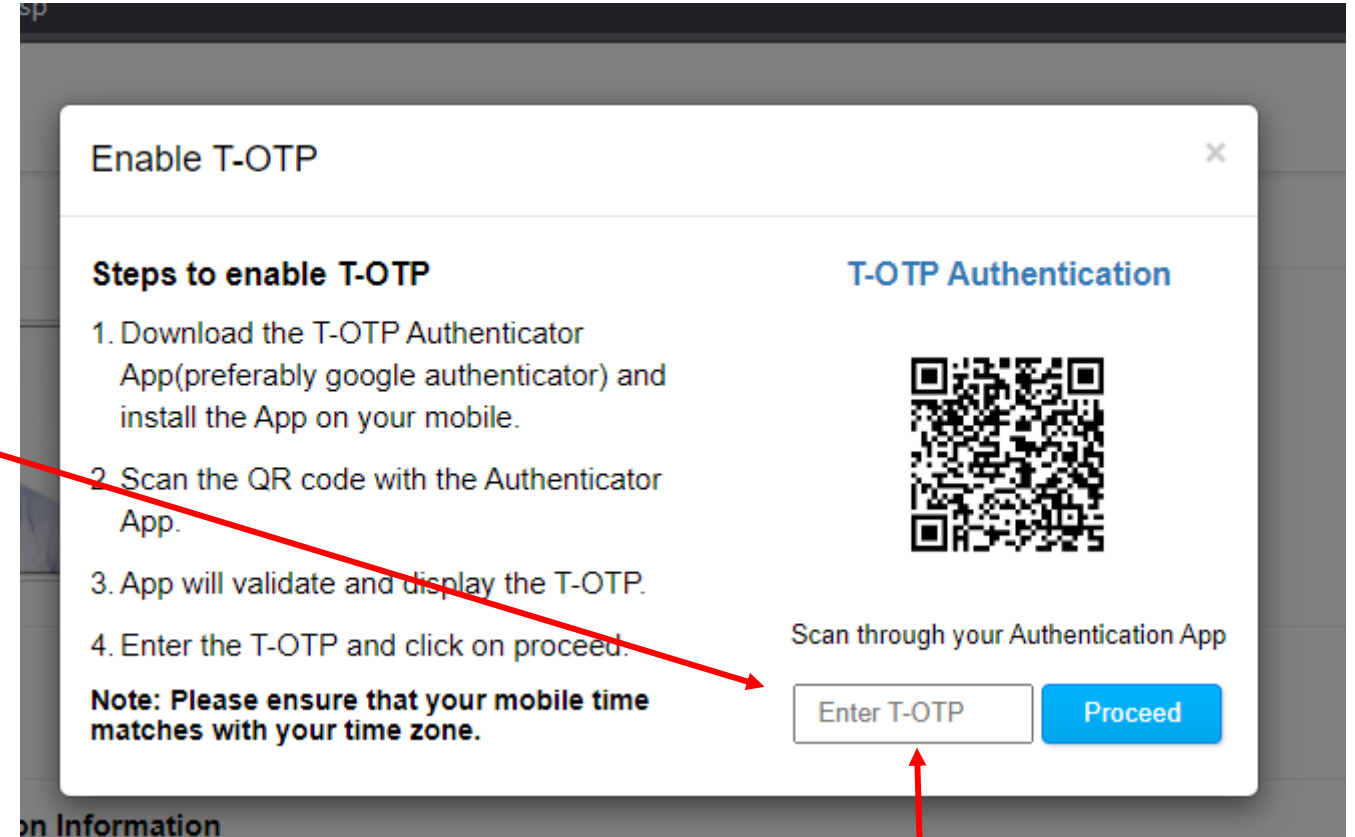
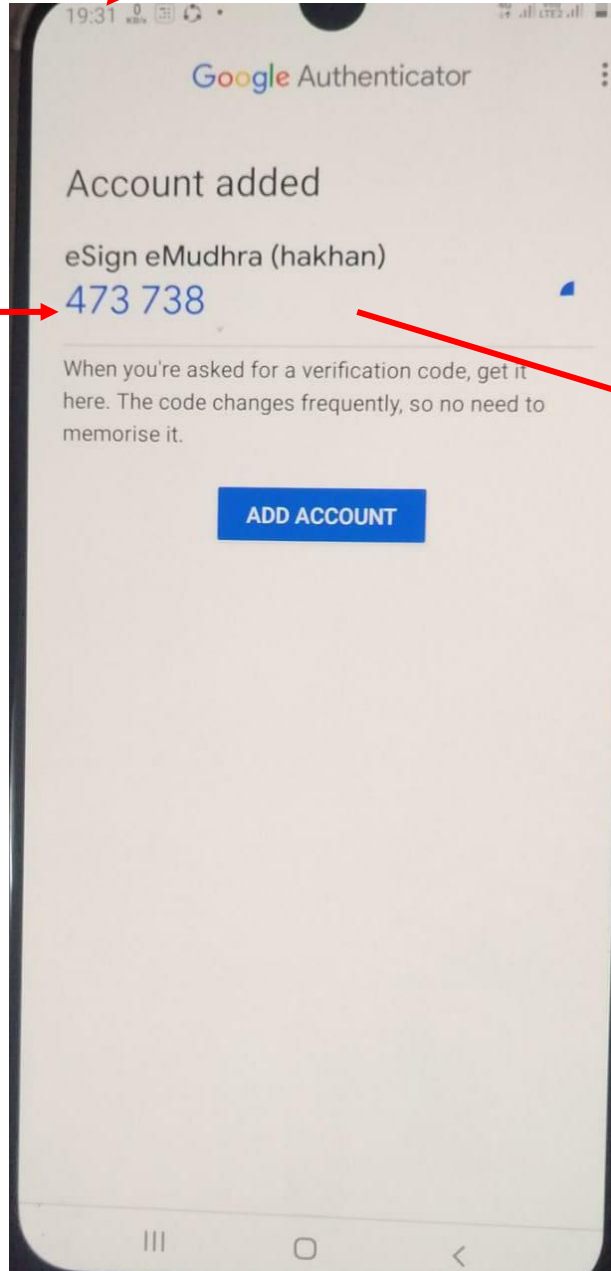


Camera Scanner will appear. Focus the Scanner towards QR code in eMudhra site

Ensure that your clock time is set to Automatic (Network Provided). Any mismatch in timing will give error.

After Scanning QR code, account will be added and 6 digit T-OTP will appear

(This code will change every minute)



Enter the 6 digit code shown in Google Authenticator in the above T-OTP box and click 'Proceed' to confirm addition of account.

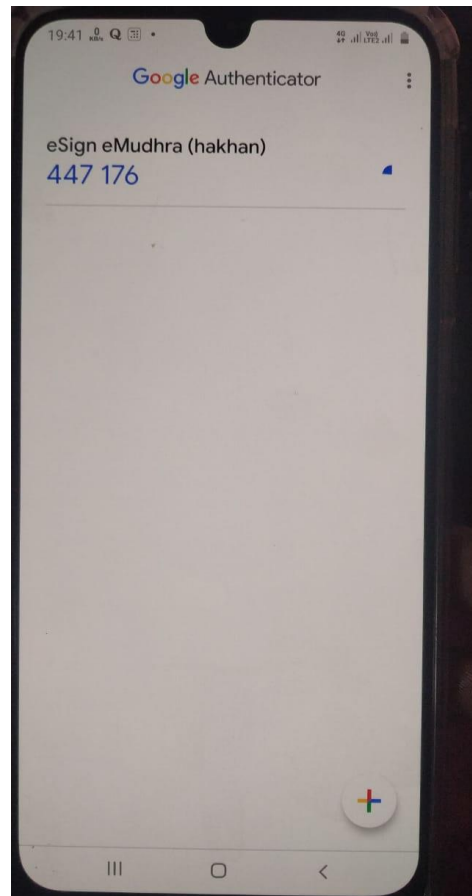
Confirmation of account addition will appear

The screenshot shows a web browser window with the URL `esign.e-mudhra.com/UI/changePin.jsp`. The page displays a user profile for HASEEB KHAN, Maharashtra, with a 'Logout' button. A central notification box contains a green checkmark and the text: 'T-OTP based login has been enabled successfully'. Below the message is an 'OK' button. The background shows a 'My Profile' section with a profile picture and details: Username HAKHAN, Employee ID 2259664, Gender MALE, and a partially visible email address `hakhan@mahadis.com.in`. A 'Quick Actions' menu on the right includes 'Change PIN', 'Enable T-OTP', and 'Settings'. A 'Self Service' button is visible in the bottom left corner.

Now, you may authenticate yourself via Google Authenticator app instead of SMS OTP

Click T-OTP and enter the 6 digit code from Google Authenticator app for eSign.

Whenever you open Google Authenticator App, a 6 digit T-OTP code will appear every minute

A screenshot of the Maharashtra State Electricity Distribution Company Ltd. eSign authentication page. The page title is "MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD". Below the title, there is a blue banner with the text "MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD. Please note the". The main content area is titled "Authenticate Here" and includes a link "Don't have an account? Create a new account". Under "Authenticate Using", there are three radio buttons: "Username" (selected), "Mobile No", and "PAN". The "Signer ID" field contains "hakhan". The "PIN" field is empty. Below the PIN field, there is a link "Forgot PIN?". There are two radio buttons for authentication: "SMS OTP" (selected) and "T-OTP". Below these, there is an "OTP" field and a "Get OTP" button. At the bottom, there is a checkbox "I agree to authenticate for this transaction using above credentials and continue to accept the terms and conditions under my Subscriber Agreement." and a large orange "Perform eSign" button. A red arrow points from the "T-OTP" radio button to the "Perform eSign" button.

Thank you